Recruitmen

Response Rates

Fielding

Preview of Next Time

Fielding and Recruitment

Department of Political Science and Government Aarhus University

November 17, 2014

Fielding

Preview of Next Time

- 2 Recruitment
- 3 Response Rates
- 4 Fielding
- 5 Preview of Next Time

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- Has anyone tried pilot testing yet?
- What have been your experiences so far?

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Recruitment

- Often tied to mode
- Not always the same as mode

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Methods of Recruitment

Postal mail: Letter, postcard, etc.

Telephone call

Email

Opt-in recruitment (ads, posters, etc.)

Think–Pair–Share: Recruitment

How can we encourage participation?

What are the advantages and disadvantages of different recruitment techniques and methods?

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Response Rates

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Response Rates

- Survey Error
 - Variance
 - Bias

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Response Rates

- Survey ErrorVarianceBias
- Sample size calculations (and design effects) are based on completed interviews

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Response Rates

- Survey ErrorVarianceBias
- Sample size calculations (and design effects) are based on completed interviews
- Cost, time, and effort

- Imagine we need n = 1000
- How many attempts to obtain that sample:

| Response Rate | Needed Attempts |
|---------------|-----------------|
| 1.00 | 1000 |
| 0.75 | 1333 |
| 0.50 | 2000 |
| 0.25 | 4000 |
| 0.10 | 10,000 |

Interviews divided by eligibles

$$\mathbf{RR} = \frac{I}{E}$$

- Challenges
 - Unknown eligibility
 - Partial interviews
 - Non-probability samples
 - Complex survey designs
 - Cooperation Rate (I's divided by contacts)

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Disposition Codes

Interviews

Refusals

Unknowns

Ineligibles

Disposition Codes

- Complete Interview (I)
- Partial Interview (P)
- Non-interviews
 - Refusal (R)
 - Non-contact (NC)
 - Other (O)

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What is a refusal?

How do categorize a respondent as a refusal?

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What is a refusal?

How do categorize a respondent as a refusal?

When can we try to convert an apparent refusal?

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What is a refusal?

"I don't want to participate."

- "I don't want to participate."
- "I'm too busy to do this right now."

- "I don't want to participate."
- "I'm too busy to do this right now."
- "What do I get for my time?"

- "I don't want to participate."
- "I'm too busy to do this right now."
- "What do I get for my time?"
- (Hang-up phone without saying anything.)

- "I don't want to participate."
- "I'm too busy to do this right now."
- "What do I get for my time?"
- (Hang-up phone without saying anything.)
- "Okay, but I only have 5 minutes."

- "I don't want to participate."
- "I'm too busy to do this right now."
- "What do I get for my time?"
- (Hang-up phone without saying anything.)
- "Okay, but I only have 5 minutes."
- "My husband can do it if you call back."

- "I don't want to participate."
- "I'm too busy to do this right now."
- "What do I get for my time?"
- (Hang-up phone without saying anything.)
- "Okay, but I only have 5 minutes."
- "My husband can do it if you call back."
- "How did you get my number?"

- "I don't want to participate."
- "I'm too busy to do this right now."
- "What do I get for my time?"
- (Hang-up phone without saying anything.)
- "Okay, but I only have 5 minutes."
- "My husband can do it if you call back."
- "How did you get my number?"
- Go f' yourself."

Disposition Codes

- Complete Interview (I)
- Partial Interview (P)
- Non-interviews
 - Refusal (R)
 - Non-contact (NC)
 - Other (O)

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Disposition Codes

- Complete Interview (I)
- Partial Interview (P)
- Non-interviews
 - Refusal (R)
 - Non-contact (NC)
 - Other (O)
- Unknowns (U)
- Ineligibles

Recruitment

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Why would an ineligible unit be in our sample?

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Eligibility

Why would an ineligible unit be in our sample?

How do we determine ineligibility?

Eligibility

- Why would an ineligible unit be in our sample?
- How do we determine ineligibility?
- What do we do with "unknowns"?

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Response Rate 1¹

$\blacksquare RR1 = \frac{l}{(l+P) + (R+NC) + U}$

¹Note: Simplified slightly

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Response Rate 2²

$\blacksquare RR2 = \frac{I+P}{(I+P)+(R+NC)+U}$

²Note: Simplified slightly

Response Rates 3 and 4³

$$\blacksquare RR3 = \frac{I}{(I+P)+(R+NC)+(e*U)}$$

$$\mathbf{RR4} = \frac{I+P}{(I+P)+(R+NC)+(e*U)}$$

e is estimated proportion eligible among unknowns

³Note: Simplified slightly

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Cooperation Rates

$\blacksquare COOP1 = \frac{l}{(l+P)+R}$

$\blacksquare COOP2 = \frac{I+P}{(I+P)+R}$

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Refusal Rates

Related to response rate

Numerator is refusals

• E.g., $REF1 = \frac{R}{(I+P)+(R+NC)+U}$

Complex Survey Designs

Stratified Sampling (unequal allocation)

- Sums of codes weighted by $\frac{1}{n}$
- *p* is probability of selection
- May want to report stratum-specific rates

Multi-stage sampling (e.g., cluster sampling)

 RR is product of cluster cooperation and within-cluster response rate

Internet Surveys

For *probability-based samples*, RR is a product of:

- Recruitment Rate (RR for panel enrollment)
- Completion Rate (RR for specific survey)
- Profile Rate (in some cases)
- E.g., if Recruitment Rate is 30% and Completion Rate is 80%, RR = 0.3 * 0.8 = 24%

For non-probability samples, RR is undefined

- No sampling involved (so no denominator)
- If from panel, report Completion Rate
- If fully opt-in, there's nothing you can do

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What can go wrong during fielding?

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What can go wrong during fielding?

How do you know if something goes wrong?

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What can go wrong during fielding?

How do you know if something goes wrong?

What should you do about it?

Differential Response Rates

- Respondent subgroups may respond at different rates
- If known in advance, you can:
 - Oversample
 - Differential incentives
 - Mode differences
- If discovered in field, you can:
 - Add/modify incentives
 - Refusal conversion
 - Reallocate resources

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Agenda for next class

Data management and codebooks

Missing data and imputation

Weighting